



TUNING GENERAL DISCLAIMER, RELEASE, and WAIVER

VIN:

INVOICE #

Testing and/or tuning using **Technoresearch® Direct Link with Mobile Dyno®** will push your vehicle to its mechanical limits. You (the undersigned customer) assume all the risks and liabilities associated with testing and tuning your engine. Mr. Thomas M. White DBA: BIG TWIN Services, LLC (Hereafter referred to as: BIG TWIN Services) cannot guarantee that your engine, powertrain, or complete Motorcycle will be capable of handling the stresses incurred without the potential for costly failure.

Under NO circumstances is BIG TWIN Services liable for ANY damages to your engine, powertrain, or any part of the vehicle incurred during or after your vehicle is tested and/or tuned. If any part on your Motorcycle (including but not limited to engine, turbos, intake system, exhaust system, transmission, driveline, primary drive, or tires) fail during or after tuning, BIG TWIN Services is in NO way responsible for the repair or replacement or cost thereof of the failed part(s). If your Motorcycle has an expensive catastrophic mechanical failure during tuning and you have an outstanding balance with BIG TWIN Services for parts or services rendered before testing or tuning, you will still owe payment in full (including costs of tuning).

If I begin your tune and find that your Motorcycle is not mechanically sound and it becomes necessary to stop, diagnose and repair problems in order to be able to safely tune the Motorcycle to maximum potential, there are costs associated with this work that are not included in your tuning fees. Diagnostics and repairs will increase your wait time. You are responsible for any additional cost for associated with parts, chemicals, lubricants, hardware, components and/or services required to successfully complete the tuning session.

Any vehicle that is in need of repair or modification to complete a successful tuning session will be subject to an additional charge of \$100/hour (standard labor rate) to correct the problem before tuning can commence or resume. This charge is in addition to the charge for mobile dyno time (\$100/hour). If you are not confident that your Motorcycle is ready to be tuned, BIG TWIN Services, LLC can inspect the Motorcycle, and perform the accepted checks and inspections at our regular labor rate. this does not guarantee that there will be no problems or failures once your motorcycle is tuned; there are issues that might arise that we cannot reasonably see or anticipate through an inspection.

IMPORTANT: On March 19th 2019, Harley-Davidson-Digital-Technician-II-Diagnostic-Program® in use in Dealerships Worldwide, added functions that will display an altered Air/Fuel/VE Ratio (AFVER) inform and record that information for the Motor Company that the E.C.M. has been altered. The Powertrain Warranty portion and any Extended Service Powertrain (ESP) Warranty may be voided. If you currently have either, I strongly urge you NOT to have tuning performed until the expiration of any Warranty or ESP to protect yourself and your Warranty.

I hereby acknowledge that I am aware of the potential risks involved with dyno testing / tuning and that I waive any and all claims against BIG TWIN SERVICES, LLC for ANY damage to my vehicle as a result thereof. By signing this disclaimer, I acknowledge and agree that I solely accept the risks, liabilities, and potential expense of pushing my Motorcycle to its mechanical limits.

Printed Name

Owner's Signature

Date

